

Your Booking Confirmation, Conditions and Invoice

CASALONE
 VIA SAN CRESCI N.53
 GREVE IN CHIANTI
 FIRENZE, 50022, ITALY

Customer Details
Name:
Email:
Address:
Telephone:

Invoice Date	
---------------------	--

Description of your arrangements	
Casalone	Rental of farm house
Number of People	
Start day	
End day	
Number of nights	
Currency	Euros
Price	€
Notes	

Payment details		Bank transfers should be made to the account below	
Deposit:	25%		€
Due for payment by:			
Received:			€
Balance:	75% + €500 refundable deposit		€
Due for payment by:			
Received:			€

Please sign below and return this form to the contact details below. Your signature is an acknowledgment of the attached Booking Conditions.

SIGNED:

DATED:

Thank you and I wish you a wonderful holiday at Casalone

OWNER CONTACT DETAILS

NAME: BARCLAY MORISON
 MOBILE: +44 (0) 7766 233 670
 EMAIL: BARCLAY@CASALONEINCHIANTI.IT
 ADDRESS: 10A BLACKETT STREET,
 LONDON, SW15 1QG, UNITED KINGDOM

BANK: BANCA CASSA DI RISPARMIO DI FIRENZE
 NAME: BARCLAY MORISON
 IBAN: IT71 U030 6902 8891 0000 0004 419
 BIC: BCIT IT MM

WWW.CASALONEINCHIANTI.IT

BOOKING CONDITIONS

Detailed below are the terms of the agreement between you as the party leader and us at Casalone. Please read these conditions carefully. By signing the Booking Confirmation the party leader accepts liability for the contract with Casalone on behalf of the entire party. The contract comes into existence when you receive your official Booking Confirmation email.

TERMS AND CONDITIONS

To make and confirm a booking a 25% non-refundable deposit will be required. All bookings will remain as provisional until you receive confirmation from us that the deposit has been received. The balance of your rental payment will be due 8 weeks prior to your arrival. We will send you a reminder email in advance of this due date regarding the outstanding balance.

If a booking is made within 10 weeks of departure, full payment including any damage/security payment will be required along with your signed Booking Confirmation form. Failure to send any outstanding payment by the due day may result in us treating the booking as cancelled.

The rental week runs from Sunday to Sunday, however we will do our best to accommodate your chosen dates.

PRICES

Electricity, gas, water and heating are all included in the price of your holiday. The rental price also includes cleaning at the end of your stay. For rentals of more than one week, you will be required at your cost to pay for our cleaner to clean the apartment at the end of each week.

DAMAGE / SECURITY DEPOSIT

A refundable damage / security deposit of Euro 500 is required at the time of the final balance payment. Charges for damages, breakages, outstanding bills and any extra cleaning required, if the property is not left in good order will be taken from your damage/security deposit.

Should there be no charges incurred (following an inventory once your stay has been completed) the damage/security deposit will be refunded to you within 7 days of your return. The sum reserved shall not limit your liability to Casalone.

ARRIVING AND LEAVING

You are asked not to arrive at the property before 2pm on the day of arrival and to leave by 10am on the day of departure. Any visitors still at the property by 12pm on their last day without prior permission will be liable for one extra day's charge.

Keys: The arrangements for collection and deposit of keys, as well as the name of the contact in an emergency will be made nearer the time.

BED LINEN + TOWELS

All bed linen and towels (both indoor and for the pool) are provided. Beds will be made and the house will have been cleaned prior to your arrival.

IF YOU CANCEL YOUR HOLIDAY

If you should be forced to cancel your holiday once your official Booking Confirmation has been sent to you, then cancellation charges will apply. The party leader must cancel the holiday in writing. The charge is calculated from the date that Casalone receives your notification. Cancellation charges are calculated as a % of the total holiday accommodation cost:

1. Cancelling more than 56 days before the start of the holiday will result in 25% of the total holiday cost being deducted as a cancellation charge
2. 29-55 days = 50% of the total holiday cost will be deducted as a cancellation charge
3. 0-28 days = 100% of the total holiday cost will be deducted as a cancellation charge

ALTERATIONS OR CANCELLATIONS BY US

In the unlikely event that we have to change your holiday due to unforeseen circumstances we will notify you as soon as possible. You will receive a full refund.

MAXIMUM OCCUPANCY

The maximum number of people accepted at the property is 8 people. You cannot take additional people without written consent.

OTHER

Pets are allowed but please ask the Owner for permission first and please pick up all mess.

The Tenant agrees to properly use all appliances, equipment and the pool and agrees to control the proper use by members of their family and / or guests.

The Tenant declares themselves to be aware that the property is located in a rural area, where of course there are insects and animals, and he/she therefore shall take every precaution for himself, his family and / or guests.

The Landlord is not and will never be held responsible for any damage or injury to goods of or to the person of the Tenant, his family members and / or guests resulting from the failure to take the necessary precautions or by improper or inadequate use of the Property, its accessories, its appliances, pool and anything else present in the property.

The Tenant, therefore, expressly waives his rights for any damage or injury incurred.

TRAVEL INSURANCE

We strongly recommend you take out comprehensive travel insurance at the time of booking.

LEAVING THE PROPERTY CLEAN AND IN GOOD ORDER

You must leave the property and furniture in the same arrangement and condition as when you arrive. Basic cleaning between lettings is included in your holiday price, but the owner reserves the right to deduct the cost of any extra cleaning above and beyond this from the damage/security deposit should it be deemed necessary.

COMPLAINTS

If you have a justifiable complaint concerning Casalone please follow the below procedure:

- 1) In the first instance please speak with the local property manager, Ester Dolce by calling:
+39 328 817 3779.
- 2) If you are unable to resolve the complaint, you should then contact Barclay Morison at
+44 7766 233 670.

If you move to alternative accommodation without contacting us or giving us time to rectify the situation you will lose all rights to compensation or repayment. You must confirm in writing full details of the complaint to Casalone within 14 days of the end of the contractual holiday period.

DISCLAIMER

All property information is, to the best of our knowledge, correct at the time of publication. Our aim is to make your holiday a memorable one so please ask if there are any special arrangements with which we can help or co-ordinate in advance of your holiday. If you need something additional to the services listed please don't hesitate to ask!